

# ALWAYS HELPFUL MOVERS & MINISTRIES

## Twenty-one day Policy for All Out-Of-State Moves (Or Moves over 100 Miles)

1580 SW Market St.

USDOT # 1535443

MC # 718457

19441 W. 151<sup>st</sup> Terr.

Lee's Summit MO 64081

[www.alwayshelpfulmovers.com](http://www.alwayshelpfulmovers.com)

Olathe, KS 66062

(O)816-525-5995

(M)816-405-7060

(O)913-712-8260

(Fax)816-525-5550

---

The following will be the procedure for handling missing or broken items on all Out of state moves or moves over 100 miles:

1. Any damage claims to furniture must be made in writing no more than 72 hours after unload is complete.
2. Any damage claims within boxes must be made within 21 days after the date of the completion of the move. We are however not responsible for damage to any item contained in boxes which mover did not pack. For damage claim on boxes mover packed, photo of the damage is required together with the label on the box.
3. Any 'missing' items claim, need to be made in writing *after* 21 days of the completion of the move. (This gives shipper opportunity to 'find' misplaced items in new residence/storage.)

If writing in by email, send it to [John@alwayshelpfulmovers.com](mailto:John@alwayshelpfulmovers.com) or you can mail it 1580 SW Market St. Lee's Summit, MO 64081.

Management

Always Helpful Movers